

CORONAVÍRUS

Guidances to the Migrants

There are no different rules for the migrants

What's the "Auxílio Emergencial"

The "Auxílio Emergencial" is a financial assistance for informal workers, unemployed, autonomous and individuals micro entrepreneurs (MEI). The financial assistance aims to provide emergency protection during the COVID 19 (Coronavirus) crisis.

Amounts :

The amount of R\$ 600,00 will be paid for 3 months up to two (2) people of the same family. To the families where the woman is the only one in charge for the expenses in the house, will be paid the amount of R\$ 1.200,00 monthly.

Rules :

The worker, migrant or not, must comply with all the following rules to be able to receive the aid :

- Must be over 18 years of age;
- Must be an informal worker;
- Not receiving benefits from the Instituto Nacional de Seguridade Social (INSS), as retirement, pension or Benefício de Prestação Continuada (BPC) ;
- Not receiving benefits from Seguro Desemprego (Unemployment benefits), Seguro Defeso or from any federal government financial program, EXCEPTED Bolsa Família;
- In the family, the income per capita must be up to half a minimum wage or salary (R\$ 522,50) or with a total income, monthly up to 3 minimums wages or salaries (R\$ 3.135,00);
- Have not received, in 2018, taxable income over R\$ 28.559,70 (Twenty-eight thousands, five hundreds and fifty-nine reais and seventy cents), it means, haven't filed income tax return in 2018;
- Be an individual micro entrepreneur, individual taxpayer of the Regime Geral de Previdência Social or informal worker, even unemployed.

Register :

People who made their registration in the Cadastro Único program until 20/03, and able to receive the benefits from the Bolsa Família program, will receive the aid without registration on the CAIXA's website.

Whoever receives benefits from the Bolsa Família program will also receive the aid, once the aid be more beneficial. Meanwhile the Bolsa Família will stay suspended.

People who weren't registered in the Cadastro Único program until 20/03, but have the right to receive the aid, may register on this site: auxilio.caixa.gov.br or through the application CAIXA | Auxílio Emergencial.

After the registration and following the process, the individual will know if it's able to receive the emergency aid, conferring the website or the application.

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Notice :

In case the migrant is not registered in the Cadastro Único, he must request the aid on the website auxilio.caixa.gov.br or by the application CAIXA | Auxílio Emergencial, informing the CPF.

If the migrant wants to open a digital social account (in case he doesn't have any bank account), must have the CPF and a document that identifies him. Follow the instructions below.

Registration by the application :

You'll be able to do everything through the app, easily and safely:

- 1) Access the app stores and search for Caixa | Auxilio Emergencial.
- 2) Click on the icon to download the app.
- 3) To start, click on Realize sua solicitação and confer if you meet the criteria to receive the emergency aid.
- 4) Then, inform :
CPF; Mother's name
Full name;
Date of birth;
- 5) Register your number phone and inform your mobile operator.
- 6) Enter the code that will be sent via SMS to your phone.
OBS: the code will be sent within 10 minutes and will be available for 4 hours.
- 7) To continue, you must inform: An average of how much you earn monthly; in what activity you worked; where you live, informing, also, the city and the state.
- 8) It will also be necessary to inform the number of your family members.
- 9) For each person in your family, you must inform :
Degree of kinship (Son, spouse, stepson, etc...);
CPF of each member;
Date of birth;
- 10) The next step is to define how you prefer to receive the Aid: you can choose an existing account in Caixa or any other bank, without paying any fee.
Important!!!

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The account registered must be from the same owner (CPF);
You must choose the bank, that can be Caixa or any other bank;
Keep ready your account's informations, as agency and number;
Do not forget about the digit of the account, if there is;
No fee will be charged to receive the amount.

- 11) In case you do not have any bank account, you can request for a digital account.
- 12) Confer your informations and click on Concluir solicitação
- 13) You'll receive a warning confirming your request and you still will be able to follow your request on the app or website.

How to open a digital account on the app:

Anyone can download the Caixa Tem app, even the ones who don't have an account in Caixa.

1. Download the app

You need to access Google Play Store or Apple Store and download the Caixa Tem app.
Attention: at this moment, the access to the app is exclusively for the ones who will receive the Emergency Aid.

2. Access

The access requires your CPF and a 6 digits numeric password that you create at the same moment.

3. Use the services

Ready! After accessing, just click on the service that you want to use and enter what's needed.

4. Identify your cell

To confer the informations of your account, making payments and transfers with the same password that you created, you must enter your phone number and wait for a code via SMS, to confirm your identification.

Doubts on the CPF :

Confer : Receita Federal - <https://receita.economia.gov.br/>

In case of any doubts, look for the Centros de Referência de Assistência Social –CRAS near you, searching at the link below :

<http://www.sds.sc.gov.br/index.php/onde-estamos>

"Everyone has the right to recognition everywhere as a person before the law."

Universal Declaration of Human Rights (UDHR) (Article VI)